ADEMCO

VERIFSUITE™
ESTATE

A SMART ESTATE, EVERY DAY

Efficient operations. Reliable support.
Predictable costs. Better resident experience.



WWW.VERIFSUITE.COM/ESTATE/

THE DAILY REALITY

DISCONNECTED SYSTEMS. MORE WORK. HIGHER COST.

Estate teams coordinate residents, visitors, vehicles, and shared facilities while responding to higher service expectations, rising manpower costs, and growing demands for accountability.



Fragmented Systems

Access, visitors, facilities and estate records are managed separately.

Repetitive Manual Work

Repeated checks, calls and follow-up slow daily operations and visitor flow.

Unclear Support Responsibility

When something fails, escalation, recovery and follow-up may be slow or unclear.

Rising Cost and Service Pressure

Estates must meet higher expectations while keeping operating costs under control.

The answer is not simply adding more manpower or standalone systems.

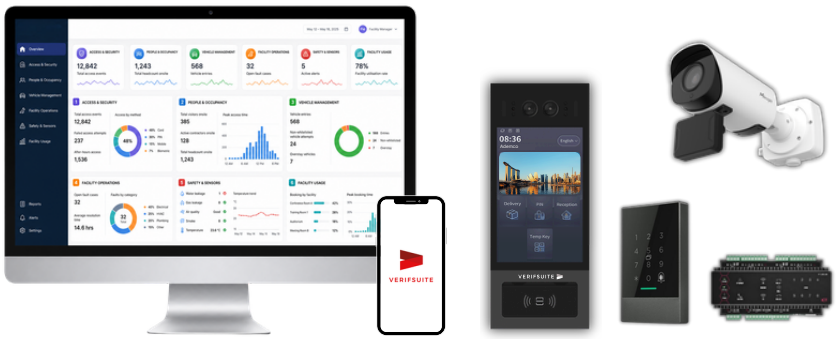
VerifSuite™ Estate connects everyday workflows with structured support—for more efficient operations, clearer responsibility, and better cost control.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

THE CASE FOR CHANGE

MORE EFFICIENT OPERATIONS START WITH CONNECTED SYSTEMS

VerifSuite™ Estate brings resident services, access, visitor and vehicle management, facilities, and estate records into one operating platform and application.





Residents and Access 1

Manage resident and tenant profiles, access permissions and contactless entry.



Visitors and Vehicles 2

Support pre-registration, QR access, vehicle whitelisting and clearer arrival records.



Facilities and Bookings 3

Connect facility reservations with in-app payment, time-bound access and booking records.



Estate Communication and Records 4

Share announcements and maintain accessible activity and audit records.

One estate platform. Clearer responsibility. More efficient operations.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

ADMINISTRATION PORTAL

BRING ESTATE ADMINISTRATION INTO ONE OPERATING VIEW

Replace separate records, interfaces and communication channels with one management environment for residents, access, facilities, applications, announcements and reporting.



- TENANTS
- ACCESS
- FACILITIES
- MANAGER DASHBOARD
- ANNOUNCEMENTS
- REPORTS
- ADMINISTRATIVE FORMS
- PAYMENTS

One management view reduces duplicated administration, improves visibility and creates a clearer record of estate activity.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

SMART ACCESS SOLUTIONS

FASTER ENTRY FOR RESIDENTS.
CLEARER CONTROL FOR ESTATE TEAMS.

Manage different resident, visitor, and vehicle access methods through one estate platform, with permissions and activity records coordinated according to the user, entry point, and authorised period.



- BLUETOOTH MOBILE ACCESS
- IC CARD OR PIN
- FACIAL RECOGNITION
- MAGIC TOUCH
- LICENSE PLATE RECOGNITION (LPR)
- VISITOR QR ACCESS
- REMOTE UNLOCK
- INTERCOM

VerifSuite™ offers convenient resident access, centrally managed with clearer permissions and records.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

VISITOR MANAGEMENT

FASTER VISITOR ARRIVALS.
LESS GUARDHOUSE ADMINISTRATION.

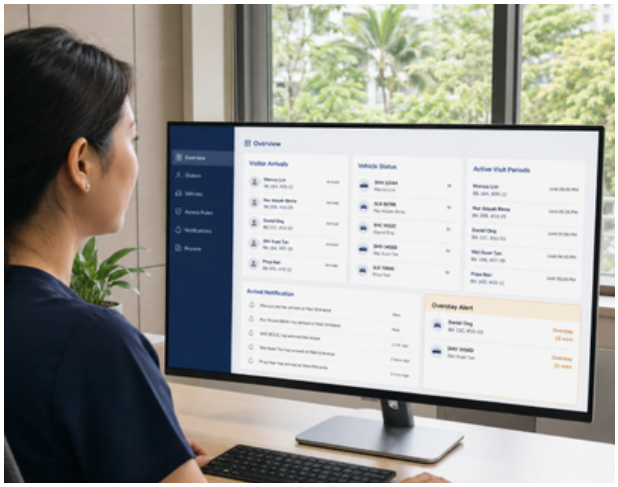
Maintains secure estates with restricted access. Only registered visitors and vehicles are granted entry. Features include visitor invitations, ad hoc registration, time-limited access, and overstay alerts – maximizing control and oversight.

MANAGEMENT & DATA REPORTING

Overstay Vehicle
Visitor vehicle entries and overstay alerts
Custom Access
Set custom group access permission and duration
Visitor Arrival Notification
Notify users when their guests arrive

ACCESS

Vehicle Access
Registered license plates are whitelisted and granted access for a set period.
Visitor Invitation / On-site Self-Registration
Registered visitors will be issued a QR code for entry to the premises.
Intercom
Walk-in visitors can request access to enter the premises through the intercom.





Let residents arrange expected visits in advance while retaining controlled options for walk-in visitors.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

RESIDENT APP

EVERYDAY ESTATE SERVICES, IN ONE RESIDENT APP

Residents can manage common estate activities directly from their mobile phones—from inviting visitors and booking facilities to receiving notices and reporting faults. Estate teams gain more consistent workflows, reduce disconnected messages, and maintain clearer records.

- CONTACTLESS ACCESS
- VISITOR INVITATION & ARRIVAL NOTIFICATION
- FACILITY BOOKING
- FAULT REPORT SUBMISSION
- RECEIVE ANNOUNCEMENTS
- RECEIVE INTERCOM CALLS
- DIGITAL FORMS SUBMISSION
- IN-APP PAYMENT



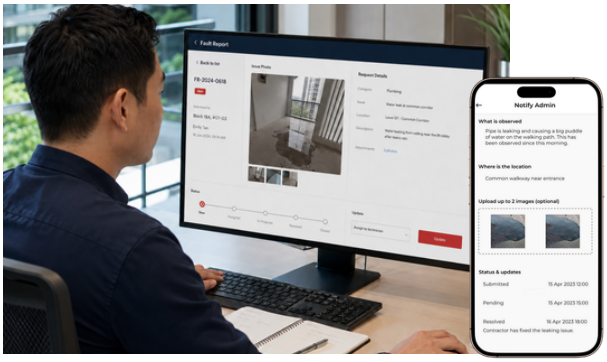
One resident channel means fewer disconnected messages, less repetitive administration and a clearer record of estate interactions.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

FACILITY MANAGEMENT

TURN EVERYDAY REQUESTS INTO TRACKABLE WORKFLOWS

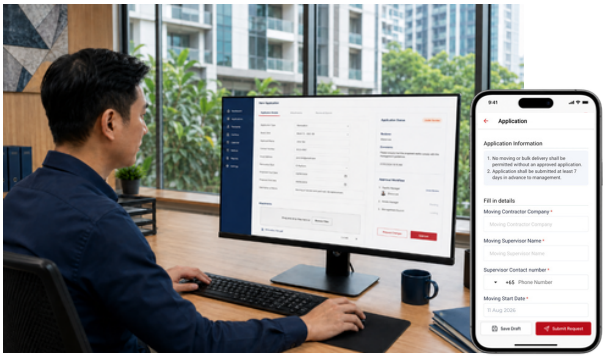
Bring fault reports, estate applications and management oversight into one platform—helping estate teams review requests, coordinate follow-up and maintain clearer records.



FAULT REPORT PROCESSING

Review reported faults and update progress through to closure.

- Clearer status visibility
- More organised follow-up
- Recorded actions and closure history



DYNAMIC ADMINISTRATIVE FORMS

Create digital forms for different estate applications, without relying on separate paper forms, email templates, or spreadsheets.

- Moving-in or moving-out applications
- Renovation applications
- Contractor access requests



MANAGER DASHBOARD

Give Managing Agents and estate teams a consolidated view of facility activity and outstanding items.

- Identify items requiring attention
- Monitor progress and pending approvals
- Review estate activity from one place

Less fragmented administration, clearer accountability, and more manageable estate workflows.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

FACILITY BOOKING

FROM BOOKING REQUEST TO FACILITY ACCESS—HANDLED DIGITALLY

Booking rules, payment, approvals, and access can be coordinated through one workflow, giving estate teams clearer control over availability and usage.



SELECT & BOOK

Residents view avaible time slots and submit application details through mobile app.

REVIEW & APPROVE

Configured rules determine whether approval is automatic or requires management review.

DEPOSIT & REFUND

Manage booking deposits with automatic refunds and clear payment records.

ACCESS & RECORD

Approved users automatically receive access for the booked facility and period.

Management Benefits

Replace paper forms, spreadsheets and repeated messages with a centralised booking process.

Approved bookings can provide time-bound facility access without separate card activation or manual key handover.

Less booking administration, clearer control and more convenient facility access.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

SECURITY OFFICER

LESS ADMINISTRATION. BETTER CONTROL AT THE GATE.

Give security officers the information and tools to process visitors, manage exceptions and maintain clearer entry records.



GUARD APP

Visitor Registration
Offers quick visitor registration and ensures a smooth flow of visitor traffic.

Visitor Record
View visitor entries & details

GUARD PORTAL

Vehicle Overstay Alert
Receive notification when visitor vehicle is overstayed.

Visitor and Vehicle Records
View reports including visitor invitations and visitor & vehicle entries

Resident pre-registration reduces repetitive processing, while officers retain control over walk-ins, overstays and access exceptions.

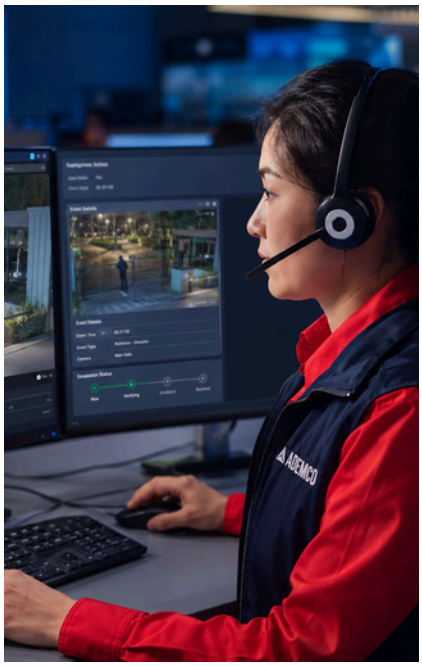
Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

BEYOND THE PLATFORM - MANAGED SERVICES

YOU DON'T HAVE TO OPERATE EVERYTHING YOURSELF

VerifSuite™ Estate can extend beyond resident and estate-management workflows. Depending on the agreed service scope, Ademco's CMCC can take over selected routine monitoring and verification workflows.







MONITOR

- Video guard tours
- Alarm monitoring
- After-hours coverage
- Selected routine monitoring tasks

VERIFY

- Review relevant video
- Confirm whether an alarm requires action
- Follow agreed operating protocols
- Maintain incident and activity records

RESPOND

- Notify estate representatives
- Escalate to Rapid Response
- Activate on-site security officers
- Coordinate further assistance where applicable

Routine events are handled remotely. Physical resources are directed to situations that require on-site action. Supported by technical maintenance, agreed operating procedures and defined escalation arrangements.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

PHYSICAL RESPONSE & ON-SITE SUPPORT

WHEN AN EVENT REQUIRES A HUMAN RESPONSE

Remote verification helps determine the appropriate response. When attendance is required, on-site officers or Rapid Response personnel can act according to agreed procedures.





GUARDING SERVICE

Provide a continuous physical presence for resident assistance, access exceptions, and incidents requiring human judgement.

RAPID RESPONSE SERVICE

When CMCC verifies an event that requires attendance, Rapid Response can be activated for alarm attendance, perimeter checks and initial on-site assessment

A connected response chain supports faster verification, clearer escalation and appropriate physical attendance.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

SUCCESSFUL USE CASE



FROM FRAGMENTED ESTATE SYSTEMS TO CONNECTED OPERATIONS AND SUPPORT

A private residential estate relied on guards and estate staff to coordinate visitor arrivals, vehicle access, facility bookings and after-hours security events through separate manual processes.

- Approximately 300 residential units
- Separate access, visitor and facility workflows
- Inconsistent records and manual follow-up
- Unclear escalation during after-hours events
- Separate maintenance and replacement arrangements

OPERATIONAL WORKFLOW TRANSFORMATION

Operational Area	Traditional Workflow	VerifSuite Estate	Operational Impact
Resident Access	• Cards issued, replaced and administered manually	• Residents use mobile and facial recognition credentials	• Less credential administration and more convenient access
Visitor Management	• Guard registers visitors and contacts residents before granting entry	• Visitors pre-register • Walk-ins can use on-site self-registration	• Faster entry and less guard involvement
Vehicle Access	• Guards check vehicles manually against resident or visitor records	• Registered licence plates are authorised for defined access periods	• Clearer vehicle access and reduced manual checking
Facility Booking	• Requests, payment checks and access arrangements are handled separately	• Residents book through the app • Approved bookings can activate time-bound facility access	• Less coordination and clearer booking records
Faults and Estate Forms	• Reports and administrative forms arrive through calls, messages or paper submissions	• Residents submit faults and configured forms digitally for review and processing	• Centralised requests, status tracking and clearer accountability
After-Hours Security	• Night guard maintains physical coverage and investigates alerts	• Virtual guard tours • Video alarm verification • CMCC monitoring afterhours	• Stronger after-hours support and fewer unnecessary site actions
Alarm Response & False Alarm Deactivation	• Guard investigates or vendor/site personnel are called out • Requires on-site personnel or ad hoc attendance	• Alarm is remotely verified first • Rapid response is activated when physical intervention is required	• More appropriate escalation and an auditable incident record

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

WHY VERIFSUITE ESTATE MAKES SENSE ?

Condo security is vital, but expensive upfront payment, unreliable maintenance, and poor-quality equipment drain resources.

Frequently-Asked Question:

What exactly are we paying for in our security system?

	VERIFSUITE	Manpower Agency	Condo App
Payment Method	Pay-as-you-use (monthly or quarterly payments)	Upfront costs/ cost is added to monthly manpower fee	Subscription-based
***Managed Services**	Yes	No	No
Hardware Coverage	Yes, over contract period.	Limited	Limited
Contract	Result-driven	Headcount-based	Software-centric

***Managed Services** provide complete oversight of your physical security system, including ongoing maintenance, support, and warranty coverage.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

ENSURING TIMELY RESIDENT SUPPORT IN EMERGENCIES

Beyond security systems, effective incident response is crucial for resident safety. Solely relying on condo managers creates delays, especially during off-hours and holidays.

Frequently-Asked Question:

Can residents get timely support during emergencies?

	VERIFSUITE	Manpower Agency	Condo App
SCDF and SPF certified CMCC	Yes, since 1985.	Limited/ Outsourced	No
Rapid Response Team	Yes	Non-technical	No
24/7 Tech Support	Yes	Limited	Limited
Trained & Certified Staff	Yes	Only security guards.	No
ISO 22301 Certified	Yes	Majority not certified.	No
Authorized DECAMS Provider	Yes	No	No

VerifSuite Estate offers 24/7 access to trained professionals, ensuring swift emergency support and reducing delays, thus enhancing safety and security for all residents.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

DO YOU REALLY NEED ON-SITE SECURITY STAFF?

Streamlined security shouldn't require a dedicated on-site team. Traditional systems require manual work which is expensive and inefficient.

Frequently-Asked Question

Can I automate security operations and reduce manpower?

	VERIFSUITE	Manpower Agency	Condo App
Management Platform	Yes	No	Limited
Mobile App	Yes	No	Yes
Access Control	Yes, with multiple technologies.	Basic	Basic
Automated Vehicle Entry	Fully automated	Manual	Partially manual
Visitor Management	Fully automated	Manual	Partially manual
Video Patrol Services	Yes	Onsite manpower required	No
Video Alarm Verification Services	Yes	Onsite manpower required	No

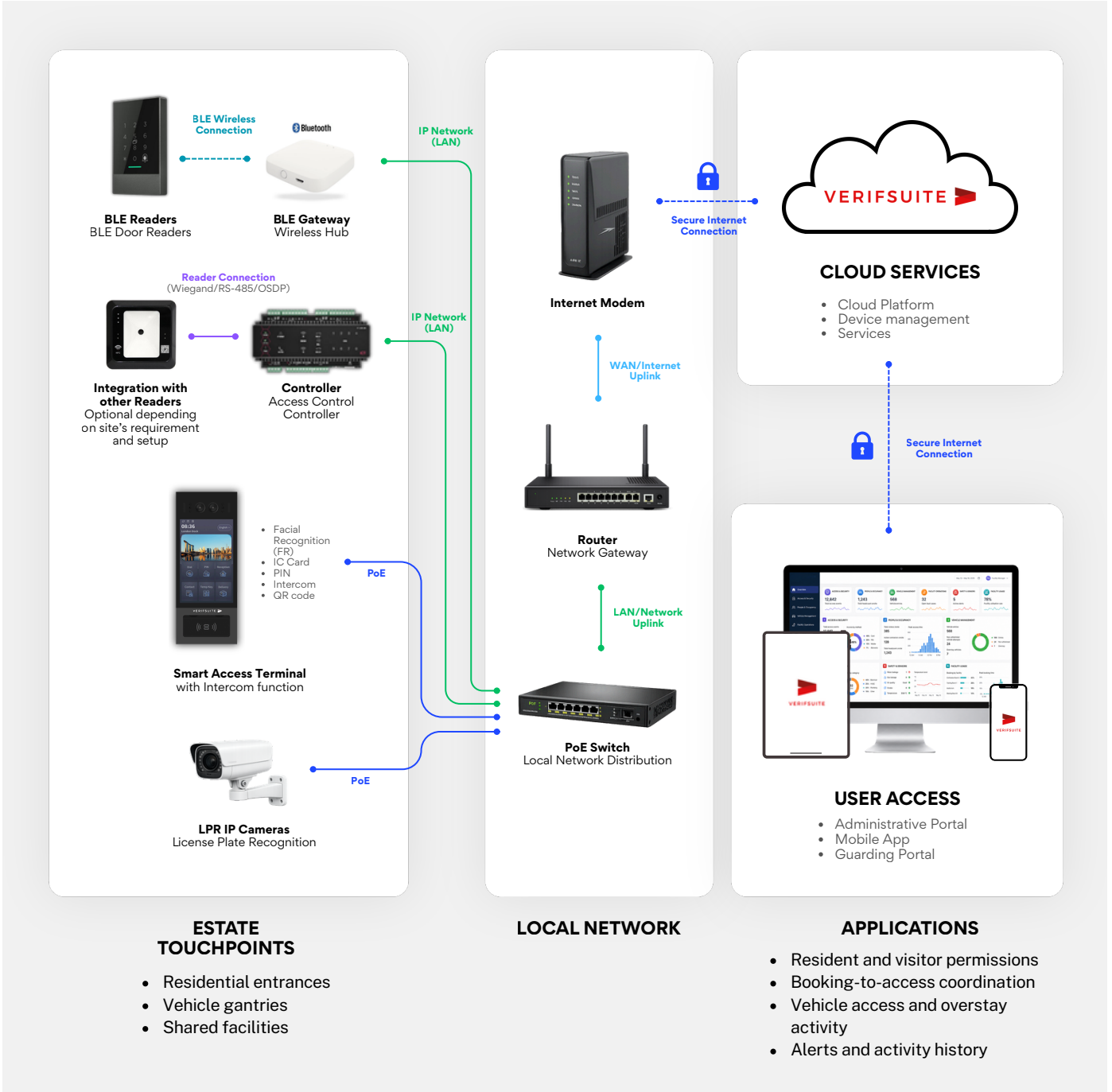
VerifSuite Estate automates tasks to minimise the need for dedicated staff, lower costs, and free up resources for higher-level tasks.

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.

CONNECTED ESTATE OPERATIONS

HOW VERIFSUITE™ ESTATE CONNECTS PEOPLE, PLACES AND WORKFLOWS

VerifSuite™ Estate brings access readers, controllers, LPR cameras, and smart devices onto one central cloud platform, giving authorised teams a single environment to manage devices, users and day-to-day operations.



ESTATE TOUCHPOINTS

- Residential entrances
- Vehicle gantries
- Shared facilities

LOCAL NETWORK

APPLICATIONS

- Resident and visitor permissions
- Booking-to-access coordination
- Vehicle access and overstay activity
- Alerts and activity history

Images and figures are for illustration only. Actual products, system configuration, installation requirements, costs and savings may vary depending on site conditions, solution scope and client requirements.



VERIFSUITE™
ESTATE

Speak with our team to review your current facilities workflows and identify opportunities to improve integration, reliability, and lifecycle cost efficiency.

VERIFSUITE

info@verifsuite.com
www.VerifSuite.com
315 Outram Rd, #08-03, Singapore 169074

SINGAPORE | MALAYSIA | INDONESIA | PHILIPPINES | INDIA | VIETNAM

ADEMCO

SINCE 1977 | REGIONAL ACROSS ASIA | 24/7 CMCC | CERTIFIED OPERATIONS | THOUSANDS OF SITES SUPPORTED